

1. GENERAL TRAVEL FAQs

What is included in the tours?

Our tours include: Excellent safari minivans or safari Land-Cruisers with pop-up roof and unlimited mileage, all national parks entrances, camping fees and permits, unlimited water during the safaris, accommodation as agreed (on FB, HB or All inclusive basis).

Can we choose a favorite tour driver guide from the online reviews or Guide profiles?

We have invested in the employment of among the best tour driver and guides. However we allow our guests to have that special preference for an individual driver or guide either from recommendation or online reviews. If you prefer a specific safari tour guide from our team, we are happy to allocate him as your guide for the duration of your safari tour. This is however subject to his availability. In case he is already requested for during the period of your planned safari tour, you can always choose another driver guide from our diverse team and you will also have the best experience.

What are the payment methods?

For the down payment (deposit), we accept payments via wire transfer to company's bank account. On some occasions payments are also possible with credit card via **Pesapal** although there is a fee for this service at 4%. For the final payment, you can use the same method or pay us in cash or credit card when you arrive.

Do I need visa travelling to Kenya and how do I apply?

All visitors including infants and children who intend to travel to the Republic of Kenya must have an approved Electronic Travel Authorisation (eTA) before the start of their journey.

HOW TO APPLY FOR A KENYA VISA ONLINE:

All foreign citizens wishing to travel to Kenya will need an evisa, except citizens from countries who are exempt. Visa application is done online via the evisa website: Electronic Travel Authorisation (eTA) <https://www.etakenya.go.ke>

What are Tourist visa requirements for Tanzania?

HOW TO APPLY FOR A TANZANIA VISA ONLINE:

- Visit the Immigration Services Website (<https://visa.immigration.go.tz/>)
- Click "Apply for new Visa" button.
- Fill in the information Form with your security question
- Click Start new application at the bottom right
- After completion of filling an online visa application form, the applicant will have to pay for a for respective visa fee
- Upon successful payment, the applicant will submit his application.
- Lastly, the applicant will receive a message of confirmation of his application being received.

Do I need any vaccination?

It is very important to set an appointment with a travel doctor in your home country before you come. Depending on the situation, you might take vaccine for yellow fever and may take prophylaxis pills to protect you against Malaria. If you go to coastal areas or come (or have a transit) in an endemic yellow fever country, proof of vaccination against yellow fever may be required at the airport.

Can I take plastic bags?

Regarding Kenya, please see additional information on this link regarding the government decision to ban the plastic bags in Kenya: https://www.nema.go.ke/images/featured/FAQS_on_plastics_ban.pdf

As for Tanzania, from 1st June 2019, all plastic carrier bags regardless of their thickness will be prohibited from being used in mainland Tanzania. However, plastics carrier items known as “Ziploc bags” that are specifically used to carry toiletries will be permitted as they are expected to remain in the permanent possession of visitors and are not expected to be disposed in the country.

What is the luggage size or weight limit allowance of an individual in safari Jeep?

Our safari Jeep has a luggage compartment at the rear and can comfortably carry 6 suitcases with an average 25 -30kgs each. You may carry hand luggage with your vital stuff inside the safari jeep. We suggest that you pack / carry your luggage in soft sided suitcases for ease of storage in safari vehicle and also to minimize on friction and damage during the sometimes bumpy road safari trips.

2. FOR OVERLAND TRUCK FAQs

How does game drives work?

Most Africa Overland tours are geared around wildlife viewing. We often stay a few days in each national park, giving us plenty of opportunity to encounter a wide variety of animals. On these days, you'll usually do two game drives a day – one in the early morning when wildlife is most active, and one in the early afternoon after lunch. Game drives often last 2-4 hours. While we do use open-roof 4x4 safari vehicles on occasion (like in Tanzania's Ngorongoro Crater), most game drives are done in the Overland truck, which is specially built for safe wildlife viewing with big sliding windows. When we come across an animal, the driver will stop and you'll be able to get a good photo with your camera or phone.

Can the route and itinerary change on safari?

Yes, especially where yours and the group's safety is concerned. Our Africa overland operators make every effort to follow the intended route of the tour with changes rarely made, due to unforeseen circumstances which are beyond their and our control. In some instances, a particular highlight or city may be unsafe (due to political or natural reasons) in which case your itinerary will be changed to ensure your safety.

How much time do we spend driving on safari?

Time spent driving depends on the tour and the itinerary route you've chosen. On average each tour has both short drives (a few hours) and long drives (all day) which will include lunch stops, washroom stops and scenic stops to stretch your legs and enjoy the surroundings.

What about dietary requirements? How do meals work?

When camping, breakfasts and most lunches and dinners are included. While at times you'll be required to help out with basic cooking – chopping vegies, kneading dough – the cook overseas all meal preparations. Meals are tasty yet simple, made using local ingredients your crew will pick up along the way. Dinner might be pasta or a BBQ, but we also throw in some local specialties. Breakfasts often involve toast, spreads, eggs and tea/coffee, while lunch is usually a sandwich and some fruit; sometimes you'll need to prepare a packed lunch if we're going to be out on a game drive all day.

If you have any dietary requirements or allergies, please do let us know so we can cater accordingly.

Do I need to take malaria pills?

Yes in Africa. Seek advice from your doctor.

How much spending money should I bring?

\$20 a day is a good start. This varies from with how much you drink and eat out and how many souvenirs you buy. 50% cash in US\$ and 50% in money on your credit card – but you really need to bring two credit cards as they can easily be rejected by the cash machine due to your own bank blocking them as suddenly withdrawing cash abroad will seem unusual to your bank at home. Remember ATM machines only pay out local currency. On most borders you can change excess left over currency for the next countries money.